

## **Long life product / extended life cycle policy and qualifications**

Products marked for long life production are guaranteed to have a life cycle of 5 years or more. This is a serious concern for embedded projects, where product longevity is a critical decision factor in selecting certain sub-components or entire assemblies.

When any of our products is qualified for extended product life the following steps are taken into consideration from the early stages of product design:

- Component availability and life cycle.
- ROHS compliance, if applied by state / country laws.
- US and Japanese component sourcing with multi-sourcing alternatives.
- Preemptive stock build-up for long lead-time components and processes.

Should the product suffer from lack of availability of certain components, our company is committed to re-design the current product before availability problems affect delivery cycles.

### **5+ Years Availability Guarantee**

- Will not discontinue products qualified for extended life cycle for reasons within our control.
- Any open order will be guaranteed for delivery, based on production cycles or one time or scheduled production orders.
- Open BOM / Open Schematics guarantee. Should a product be discontinued for reasons not included in the above statements, the customer will be provided with schematics and Bill of Materials for alternate manufacturing sourcing capabilities.

### **End of Life (EOL) Announcements**

Should a certain component or process no longer be available, future product availability along with new product replacement suggestions will be posted on the product page at least 6-12 months ahead.

### **Out of Stock Notices**

Product listing as "out of Stock" while qualified for extended life cycle does not represent an EOL status. Out of stock situations can be averted by the customer by placing preemptive orders 8-10 weeks before delivery time.